

In November 2008 the NHS SMS (Security Management Service) department reported that in 2007 there were 11,100 reported assaults against staff from Acute and Foundation hospitals, 342 more than in 2006 (which equates to one assault per 67 staff members). It is interesting to note that there is a 42% rate of 'under reporting' in the NHS, so a true figure for assaults on staff could be as high as 16,000.

Estimated cost of violence to the NHS is £100 million p.a. (Source 'BBC Monday 26 February 2007')

With a total of 58,696 assaults reported throughout all the NHS services in 2007-08, this equates to a cost of £1700 per incident. With 11,100 incidents reported from acute and Foundation Trusts, the relative cost is £18.8 million p.a.

If the Pagers in hospitals were able to reduce violence by only 10% this would be an potential annual saving of £1.88 million p.a.

Overall, the health service spent almost £800 million on agency doctors, nurses and consultants in 2006-07 (source 'Mail online 3rd January 2009')

With the pagers improving working conditions for staff, and less taking time off through sickness, injury and stress, less agency staff would be required.

If the Pagers could reduce agency staff costs by only 5% this would be potentially an additional saving of £40 million p.a.

Patient Pagers allow patients and relatives the freedom to leave a department, ward or clinic rather than sit and wait.

It gives them the freedom to visit the restaurant/ café or other area's within the Trust.

This simple device:

- **Alleviates overcrowding**
- **Improves the waiting experience**
- **Creates a less stressed and more amenable patient/ visitor**
- **Reduces the risk of bad behaviour**
- **Improves staff working conditions**

When it is time for the service user to return, staff simply key the pager number into the transmitter and press the send button, SIMPLE. This activates the pager which will Flash, Vibrate and Tone, alerting the pager user to return.

- **Ideal for NHS settings and fitted with lanyards for easier use (if requested)**
- **Protects patient confidentiality (No calling out names)**
- **Stored in a simple stacking system which also charges the pagers' batteries**
- **Extended batteries life outside the charging tower, approximately 72 hours**
- **Built from durable Lexan material, (The strongest plastic available) this makes the pagers tamper proof, strong and robust**
- **No transmission costs or air time contacts**
- **Built in anti-theft device**
- **Simply plug and play. No complicated installation**
- **Can be wall-mounted**